

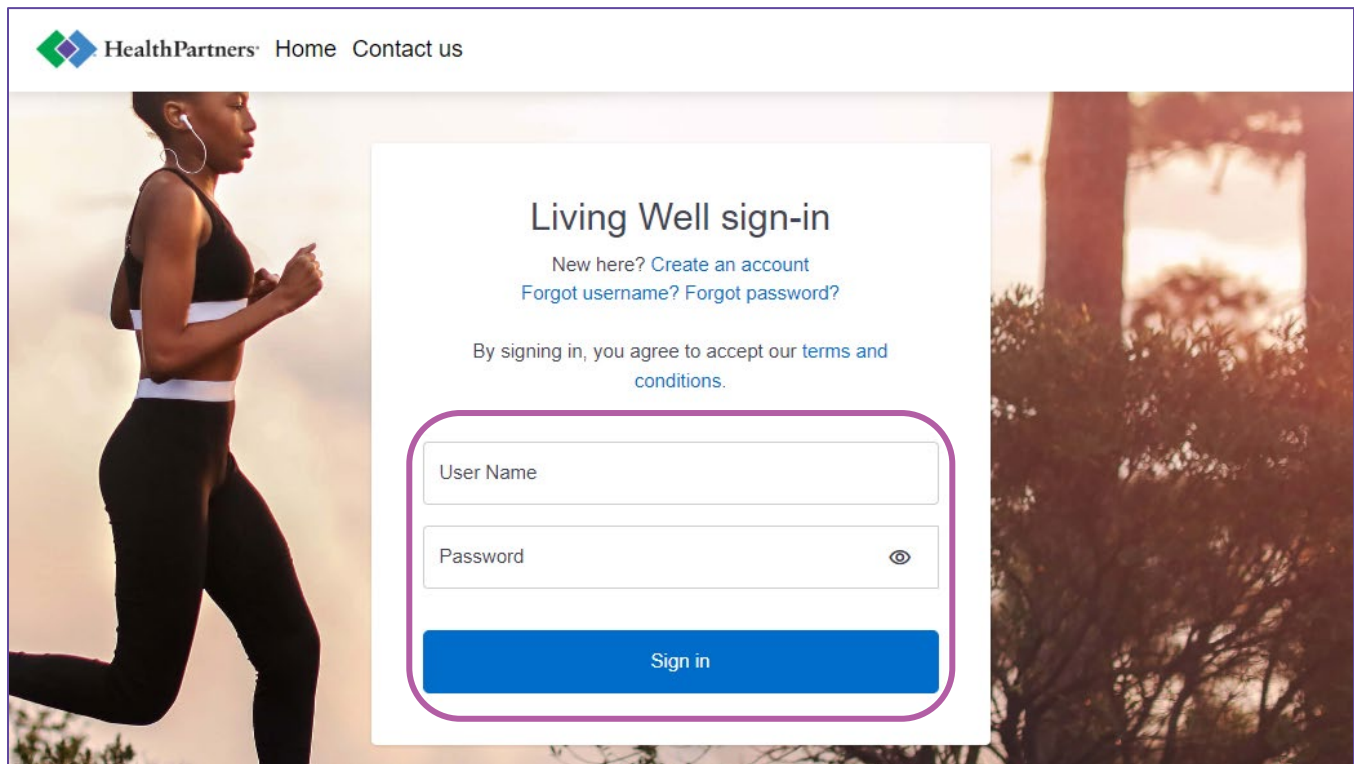
## Log-on instructions

# HealthPartners Living Well

Do you have a **HealthPartners.com** or **HealthPartners.com/wellbeing** username and password?

## If yes – log in

1. Go to [healthpartners.com/signin/livingwell](https://healthpartners.com/signin/livingwell)
2. Enter your **Username** and **Password**, then click **Sign in**




HealthPartners® Home Contact us

### Living Well sign-in

New here? [Create an account](#)  
[Forgot username?](#) [Forgot password?](#)

By signing in, you agree to accept our terms and conditions.

User Name

Password 

Sign in

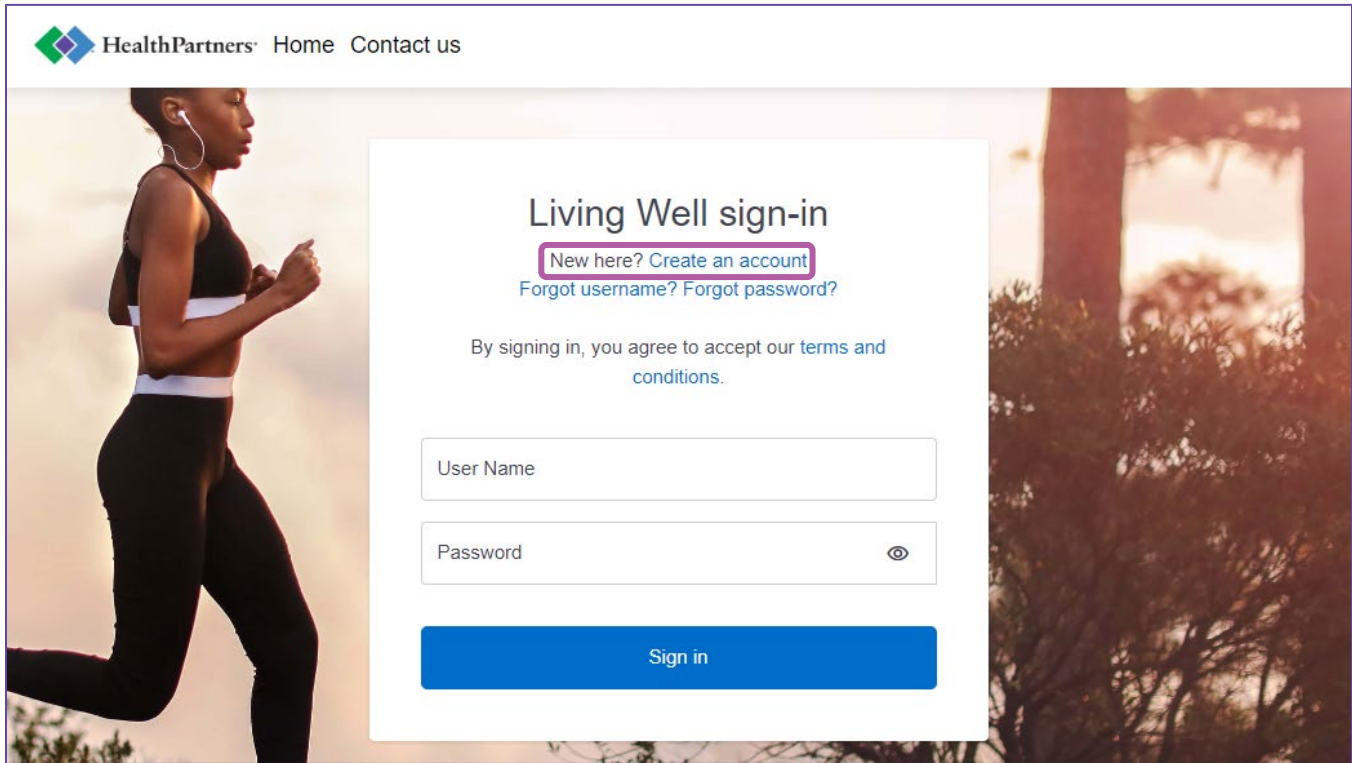
## Need help?

If you don't remember your username or password, use the ***[Forgot username?](#)*** or ***[Forgot password?](#)*** links on the login page.

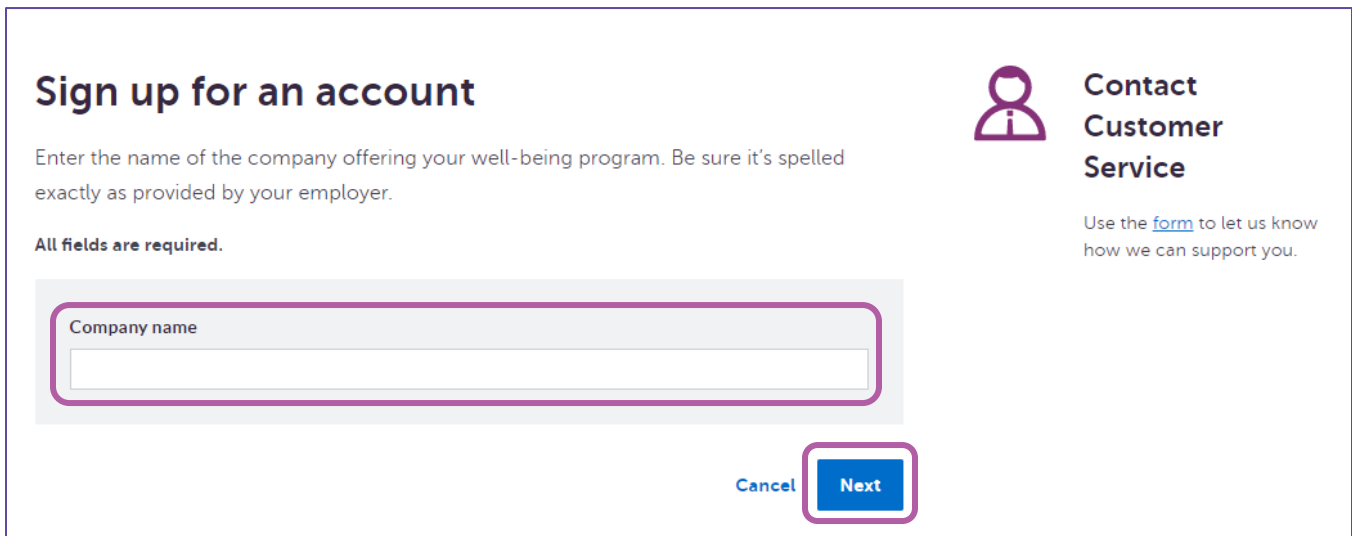
To have your password reset or for additional assistance, call HealthPartners Customer Service at **952-883-7800** or toll free at **1-800-311-1052**, Monday through Thursday, 8:00 a.m. to 7:00 p.m. CT, and Friday, 8:00 a.m. to 6:00 p.m. CT.

## If no – create an account

1. Go to [healthpartners.com/signin/livingwell](https://healthpartners.com/signin/livingwell) and click the **Create an account** link on the login page.



2. Enter your **Company name Amery Schools**, then click **Next**



3. Indicate that you have HealthPartners insurance through **Amery Schools** by clicking **Yes**, then **Next**

## Insurance info

You told us on the previous page that your well-being account is through . Have HealthPartners insurance through , too? If you've already set up your well-being account, log on at healthpartners.com using your online account info.


All fields are required.

Do you currently have HealthPartners insurance through  ?

Yes

No

Cancel



### Contact Customer Service


Use the [form](#) to let us know how we can support you.

4. Click **Go to HealthPartners.com Registration**

## Registration

Continue your account creation at HealthPartners.com

Since you are a HealthPartners member and a well-being member, you will need to continue your account creation at healthpartners.com.



### Contact Customer Service

Use the [form](#) to let us know how we can support you.

5. Click **Get started**

All you need is the ID number on your insurance card. Any type of health insurance is OK.

[Get started](#)

Any Health Insurance Co.			
ID	5555555	Group	11375
Name	JOHNSON	Renewal Mo.	January
Care Type	Open Access		
Office Visit			\$25.00
Urgent Care			\$25.00
Convenience Care			\$10.00
RxBIN	063885	RxPCN	24002

6. Complete the **About you** form by entering **Your health insurance ID** (the 8-digit ID number found on your HealthPartners health insurance card), **First name**, **Last name**, **Date of birth**, and **Zip code**, then click **Next**

## About you

Please confirm your identity. Make sure you enter:

- Your insurance ID as it appears on your insurance card
- Your name as it appears on your insurance card

All fields are required.

**Your health insurance ID**

**First name**

**Last name**

**Date of birth**

Example: mm/dd/yyyy

**Zip code**

Example: 55555

[Cancel](#) [Back](#) [Continue](#)

7. Complete the **Create your security info** form. **Create a username**, **Create a password**, **Confirm password**, provide your **Email address**, then click **Continue**.

## Create your security info

All fields are required.

### Create a username

Must be at least eight characters. It can include both letters and numbers. It may not include spaces.

### Create a password

Your password should have: 8 or more characters, upper and lowercase letters, and at least one number. Password may not start or end in a space.

Show password

### Confirm password

## Your email

We'll send account information to this address

### Email address

View our full email policy [here](#).

Cancel

Back

Continue

8. Complete your account setup by checking the **I accept the terms and conditions** box, then click **Create account**

## Almost there

### Go paperless

With your paperless account, you can start getting many of your health plan materials online. You'll get an email notification when you have new materials available. Please look to our [paperless terms and conditions](#) for an important notice of your rights before going paperless.

Yes, I consent to go paperless

### Read terms and conditions


Please read and accept the terms and conditions for your HealthPartners online account.

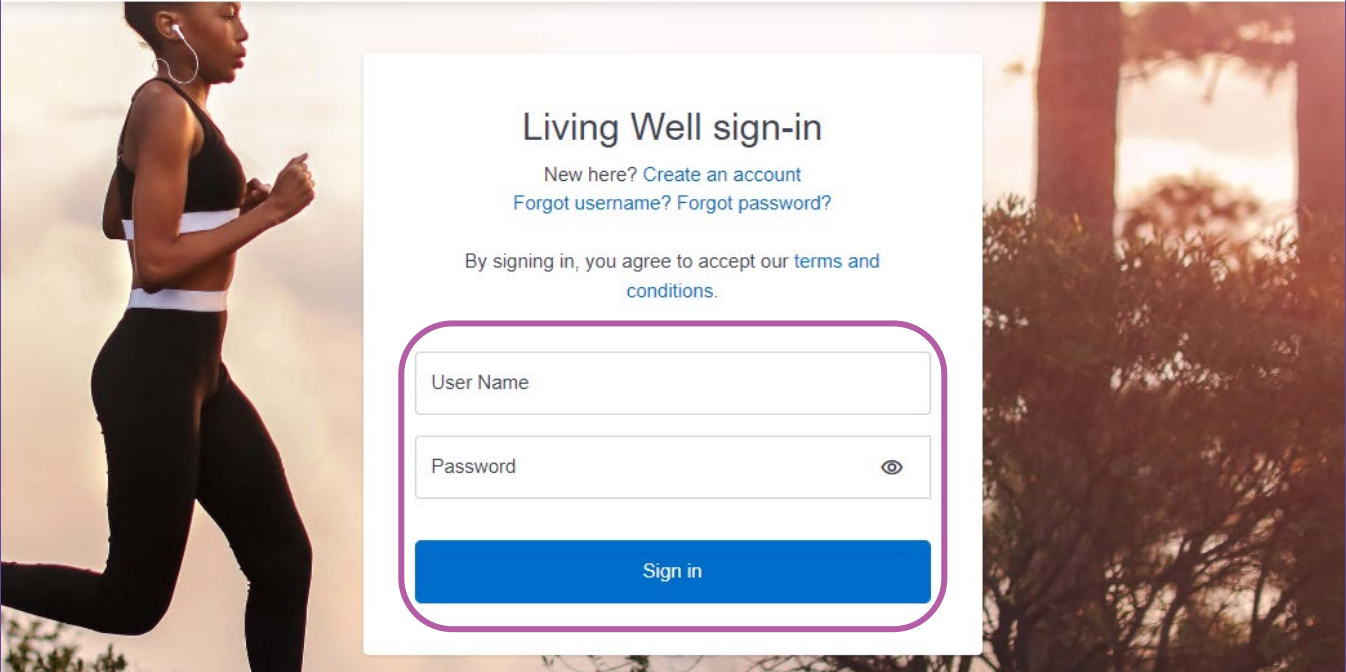
[+ Show terms and conditions](#)

I accept the terms and conditions

[Create account](#)

9. Return to [healthpartners.com/signin/livingwell](https://healthpartners.com/signin/livingwell) and enter your newly created **Username** and **Password**, then click **Sign in**

 HealthPartners® [Home](#) [Contact us](#)



The sign-in page features a background image of a woman running. The sign-in form is centered and includes the following elements:

- Living Well sign-in** header
- Links for [New here? Create an account](#), [Forgot username?](#), and [Forgot password?](#)
- Agreement text: **By signing in, you agree to accept our terms and conditions.**
- User Name** input field
- Password** input field with a visibility toggle icon
- Sign in** button